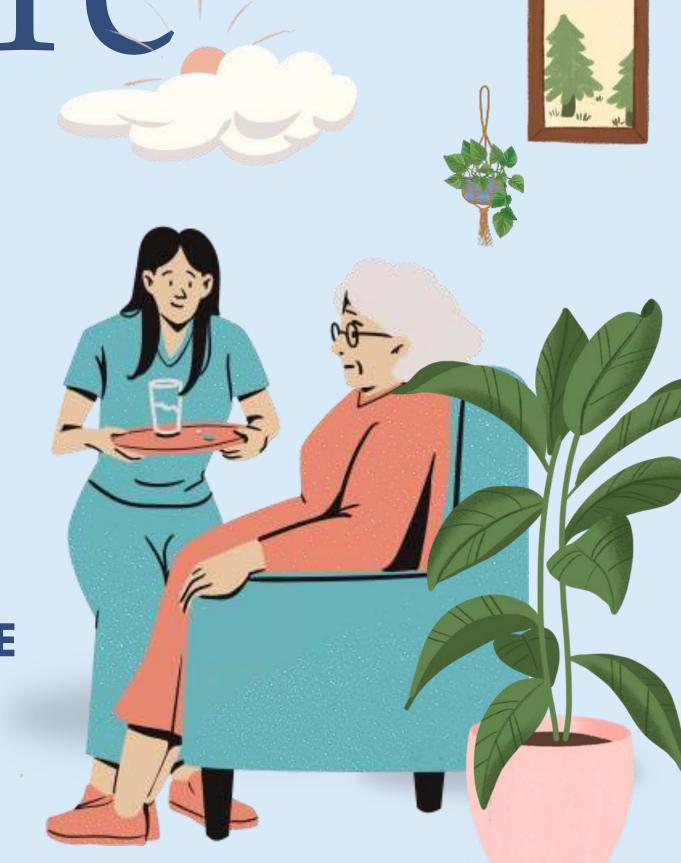
Palliative Care Workshop

EMMA KEER-KEER
HARBOUR HOSPICE PHARMACIST

EMILY MCCULLOCH
HAEMATOLOGY PHARMACIST (& EX-HOSPICE
PHARMACIST)



Overview

1. Brief Introduction to Palliative Care 2. Pain & opioid medications QUIZ 3. Demonstration of syringe driver 4. Facilitating palliative discharges 5. Summary & Questions

Learning Objectives

- 1. Recognise which patients benefit from palliative care
- 2. Describe how Hospice supports palliative care patients
- 3. Recognise the main pharmacological subcutaneous treatment options for symptoms encountered in palliative care
- 4. Define the indications for use of opioids, and demonstrate how they should be prescribed
- 5. Demonstrate how to deliver subcutaneous medications using a syringe driver
- 6. Develop a process to facilitate complex palliative care patient discharges

Understanding Palliative Care

WHO definition:

"An approach that improves the quality of life of <u>patients and their families</u> facing the problems associated with a lifethreatening illness, through the prevention and relief of suffering by means

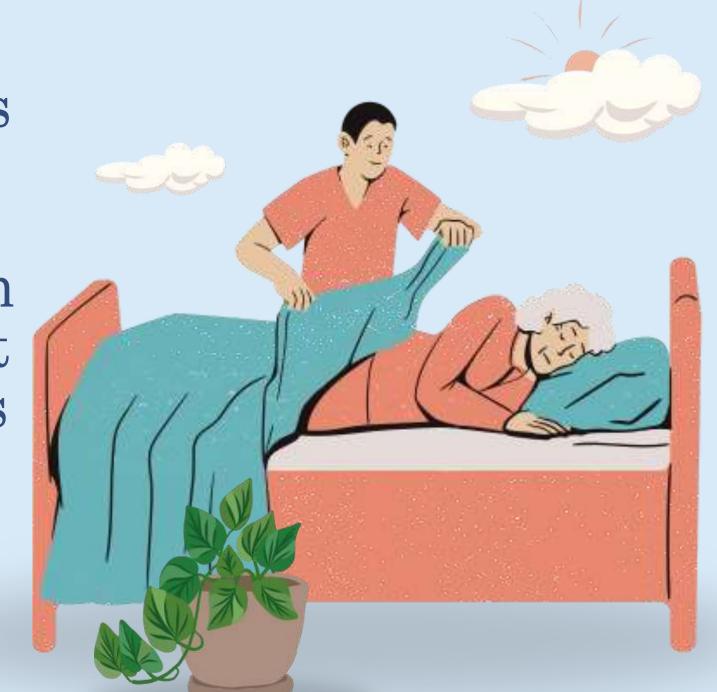
of early identification and impeccable assessment and treatment of pain and other problems, physical, psychosocial and spiritual."



Understanding Palliative Care

Health New Zealand - Te Whatu Ora describes palliative & end-of-life care as providing:

"people facing life-limiting conditions with holistic support & services based on the needs of the person & their family...it is appropriate at any stage in a serious illness & can be provided alongside curative treatment"



Who Benefits from Palliative Care?



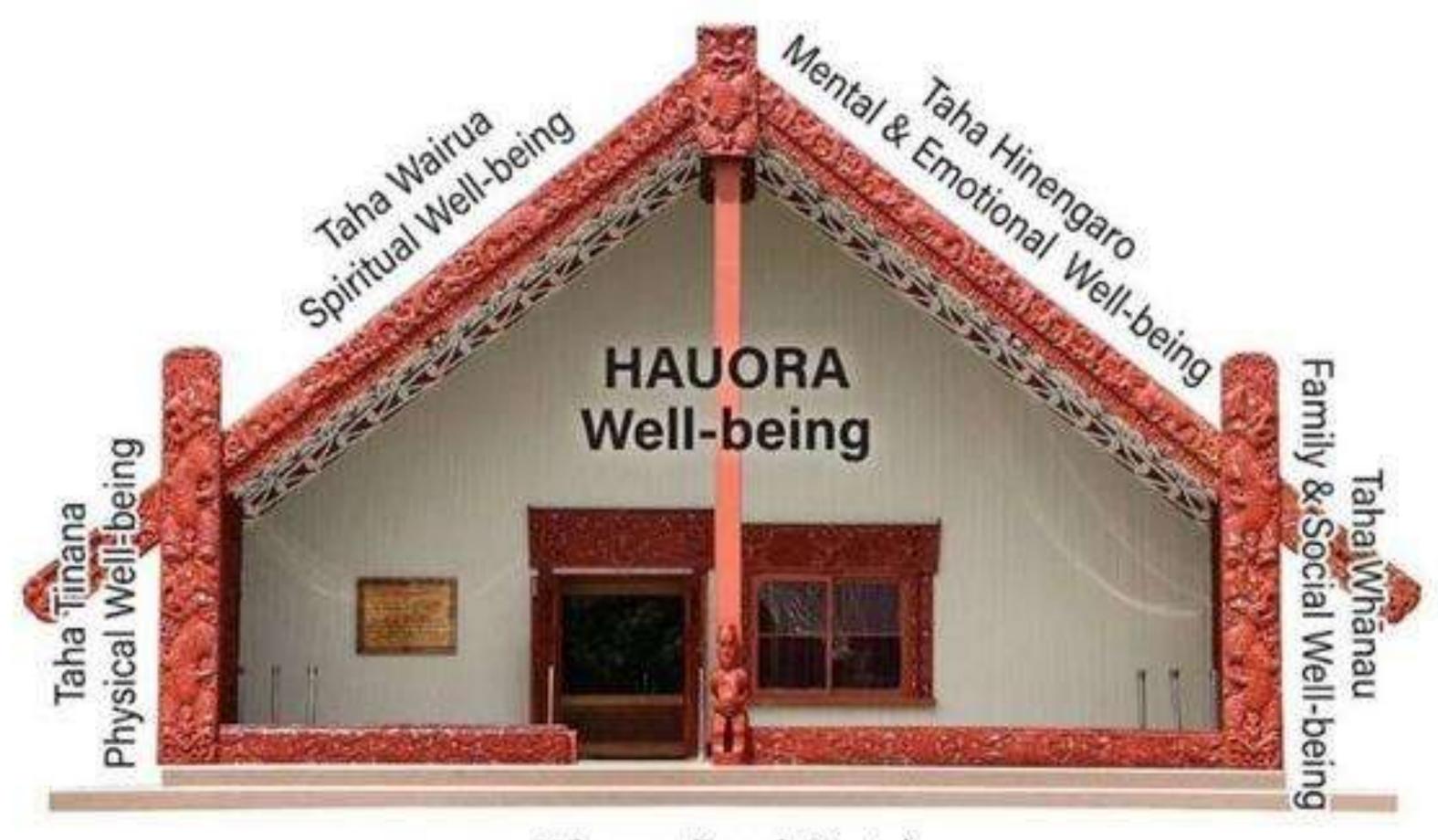




- Provide relief from distressing symptoms
- Improve quality of life
- Provide support to help patients continue to live the life they wish
- Neither hasten nor postpone death

- Providing support to the patient's family during the illness and bereavement
- Multidisciplinary approach
 - doctors, nurses,pharmacists to socialworkers, therapists &counsellors
- Encompasses both
 psychological & spiritual
 aspects

- Introduced early as a concept
- Can be provided alongside life-prolonging therapies
- Disease trajectory may require different levels of support at different times
- Life-limiting illnesses:
 cancer, renal disease, liver
 disease, COPD, heart failure,
 dementia



Whenua (Land, Roots)

Māori Health Model: Te Whare Tapa Whā, developed by Mason Durie.



Match the symptoms to the medications

Subcutaneous Medicines for Symptom Management

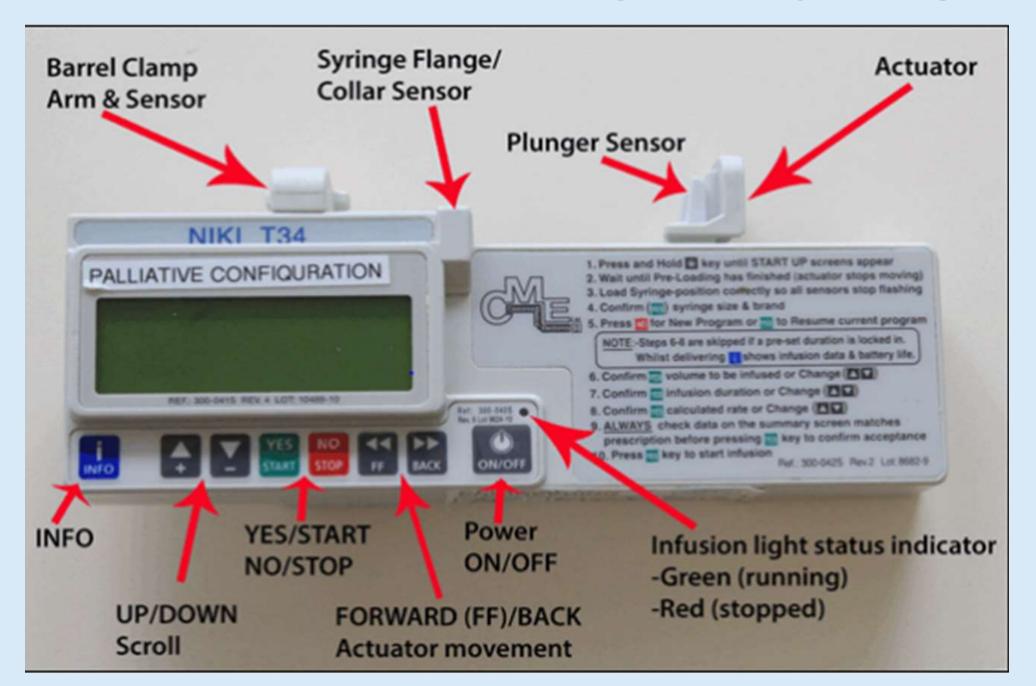
(morphine, Opioids fentanyl, methadone) Agitation/ Anxiety Dexamethasone Pain Metoclopramide Clonazepam. Nausea/ vomiting Hyoscine butlybromide Intestinal obstruction Levomepromazine Midazolam^{*} Dyspnoea (breathlessness) Haloperidol Octreotide Excessive secretions Cyclizine



Pain & Opioid Medications QUIZ

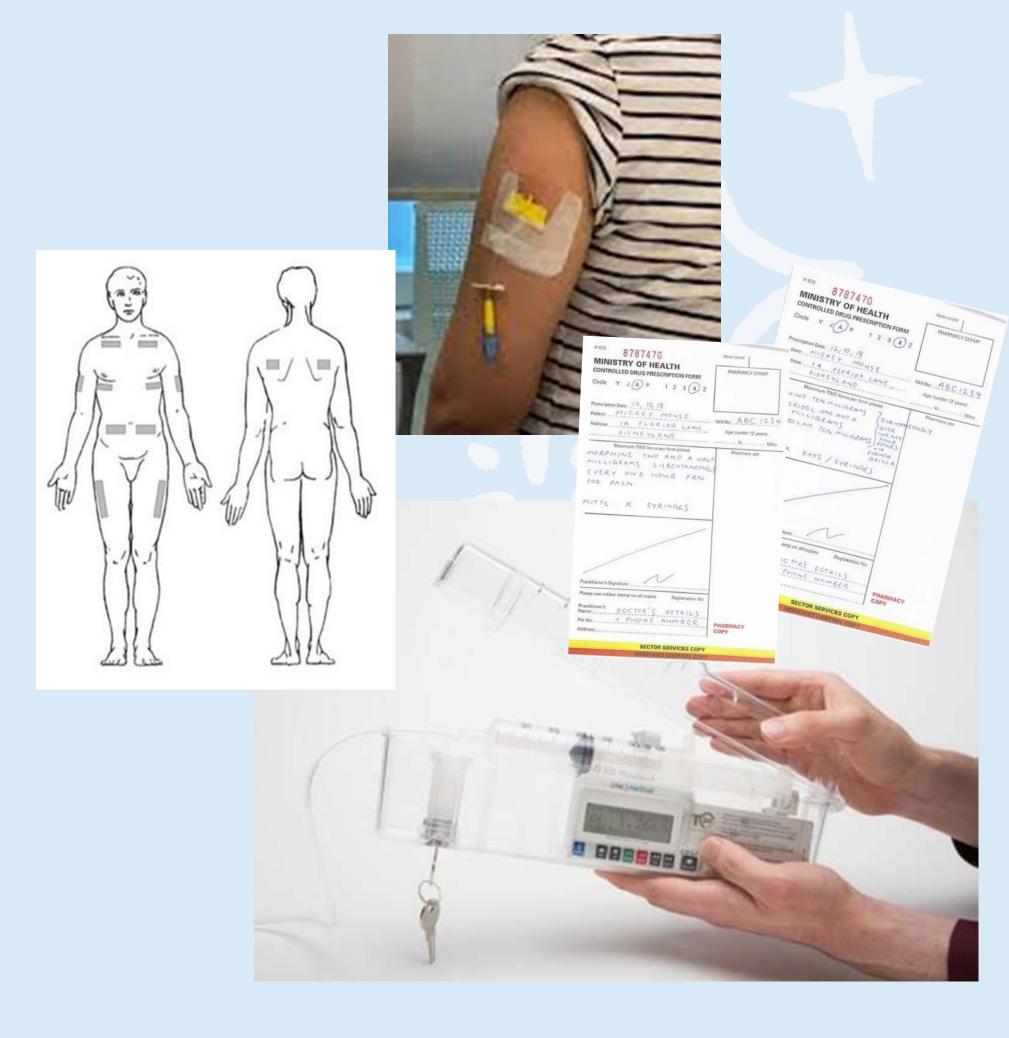
To access the online quiz: menti.com Take ONE piece of paper per person

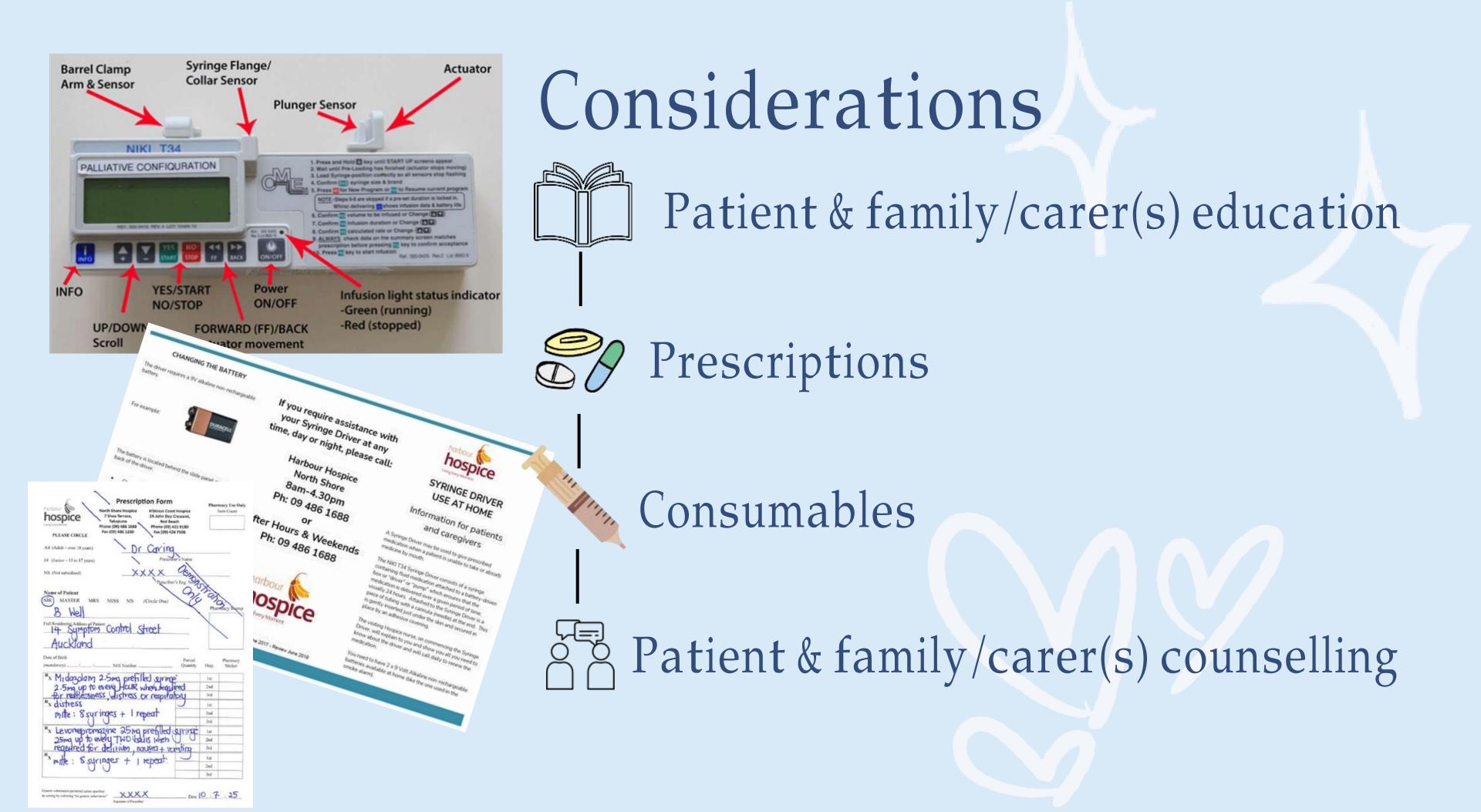
Syringe Driver Demonstration





Discharge Planning for Patients on Subcutaneous Medicines





Patient & family/carer(s) education

- Identify WHO will be administering subcutaneous medications
- Ideally start education well before planned discharge
 - o checklist
 - written education materials for patient & family/carer(s)



Patient and/or nominated person: Change the bottery 1) understand the reasons for 'As needed' me Press and hold the Ott button until the light on 2) aware of how many times to administer Wast until the picture of the syringe on the hospice nurse for further advice 3)understands the importance of recon Press YES to confirm the syringe brand and size Community Regular or As Needed Subcuti Press YES to resume infusion Press YES to confirm cemaning volume. thurston and rate of infusion Nominated person(s) demonstrated com-Press YES to start the infusion Don't warry if you have incorrectly inserted the buttery as this will not damage the dover. Aust remove it

If you require assistance with your Syringe Driver at any time, day or night, please call:

Harbour Hospice North Shore 8am-4.30pm

Ph: 09 486 1688

After Hours & Weekends Ph: 09 486 1688



Ce The visite Driver, and know about

Updated June 2017 - Review June 2019

SYRINGE DRIVER USE AT HOME

Information for patients and caregivers

A Syringe Driver may be used to give prescribed medication when a patient is snable to take or absorb medicine by mouth.

The NACT34 Syringe Driver conjusts of a syringe containing fluid medication attached to a battery-driven box or "driver" or "pumps" which ensures that the medication is delivered over a given period of time, usually 24 hours. Attached to the Syringe Driver is a pacce of fulling with a caserula (seedle) at the end. This is gently inserted just under the skin and secured in place by an adhesive covering.

The visiting Hospice nurse, on commencing the Syringe Driver, will explain to you and show you all you need to know about the driver and will call daily to renew the medication.

You need to have 2 a 9 Volt Askaline non-rechargeable batteries available at home flike the one used in the smoke alarm).

Another checklist example

Checklist: Discharging patient home with subcutaneous medications to Community Hospice Care

Please note - there are TWO community hospice teams that care for palliative patients in the community - Totara Hospice and Franklin Hospice. Please check the patients discharge address and which is the correct Hospice to direct referrals to. If the patient is discharging outside of the South Auckland area please contact the palliative care team.

Contact details:

Totara Hospice - 09 6400025

clinicaladmin@hospice.co.nz

	Medical	Staff - Day of discharge			
Task		Notes and Resources			
Medic	Syringe driver medications (prefilled syringes) PRN Medications (prefilled syringes, oral drops or sprays).	Patients discharged home with community hospice support require: • 3 x prefilled syringes for the Niki t syringe driver with two repeats • 10 x prefilled syringes of each subcut PRN medication with two repeats (this is usual guide – may differ).			
GP up	date:				
П	Update the GP that the patient is going home with a syringe driver and if expected to die, discuss plan for death certification.	For advice on medication prescribing please see the Palliative Care page on Paanui or contact team pharmacist (contact details can be found on Paanui/Phone List/Ward Pharmacist Contacts)			
EDS:		For controlled drugs a triplicate paper controlled drug script is			
П	Complete EDS including updated medication list	preferred for accuracy, to reduce errors and to enable a pharmacist to review before sending.			
	Pharmacist -	Day of discharge/day before			
100	Update medication list in EDS	 Community pharmacies normally require at least four 			
П	Complete a medication card and provide a PRN medication administration record sheet where appropriate	hours to prepare prefilled syringes for subcut administration. If discharging to a rest home or private hospital confirm which community pharmacy to send the			
П	Counsel patient/family on medication changes made during admission	prescriptions to and if they can make up prefilled syringes.			
П	Preferred community pharmacy confirmed with patient/whanau:	 If discharging to Totara Hospice Inpatient Unit no prescriptions are required – only an updated EDS. 			
Name	of pharmacy:	 If discharging to Franklin or Pukekohe Hospitals then a TTO may be required – contact Inpatient Dispensary. 			
D	Prescriptions emailed and cc'd to Hospice nursing teams (see above for email addresses) and Specialist	Please call the community pharmacy ahead of discharge particularly:			
	Original prescriptions posted to community pharmacy	 If the discharge is late on Friday, on a weekend/public holiday 			
П	Call community pharmacy Call community pharmacy to ensure that prescriptions received, can be dispensed, what time they will be ready	If the prescriptions are urgently required.			

	and who to call/text when they are ready		
		ys Prior I	& Day of Discharge
Discha	Discharge Planning		Discharge
Educat	Demonstrate how to change the syringe Practical teaching on how to give SC PRN medications What each medication is used for.	•	Please print off instructions and QR codes for families demonstrating syringe change and PRN SC administration – can be found on the Palliative Care website on Paanui.
E -Refe	errals sent to:	Charle	Niki T24 gumn and situs
-		1/2	Niki T34 pump and sites:
H	Relevant Hospice	111	Saf-T intima SC lines x 2, with appropriate bungs on
	Specialist Community Health Service for	Tiere	both ports
	wound/palliative continence products if required. (Sent to Community Central		Sites checked (change if necessary) New medication syringe inserted just before patient
	via e-ref in clinical portal).		leaves the ward and battery changed at this time.
	via e-ret in clinical portal).	Diet.	Niki T34 lockbox unlocked and secured with a rubber
Phone	call to appropriate Hospice to:	1	band
rione	cui to appropriate riospice to.	10	Provide family with following supplies:
	Provide an update		1 x Saf-T intimas
	Check referral status – received?		2 x tegaderm
П	Confirm timing of first visit by Hospice		1 extension set (100cm)
	576 MA MA	()•)	15 alcohol wipes
	If going to residential care, contact the		1 x 9 V battery
	facility to ensure that they have a		2 x 10ml posi-flush saline syringes
	syringe driver available, and to arrange		6 luer locks
	return of the Te Whatu Ora syringe	()●)	1 x Luer lock valve (luer access device)
	driver once patient has transferred.		

Pharmacy	Phone number	Email address	Physical and postal address	
Manurewa Medical Centre Pharmacy	2669044	manurewamedpharmacy@gmail.com	157 Great South Rd Manurewa, 2102	
Unichem Papatoetoe Pharmacy	2787613	unichem@papatoetoepharmacy.co.nz	63 St. George Str. Papatoetoe, 2025	
Life Pharmacy Papakura (Guys Pharmacy)	2985615	dispensary@guyspharmacy.co.nz	Roselands Shopping Centre, 96 Great South Rd, Papakura, 2110	
Unichem John Savory Pharmacy Howick	5348262	disp@pharmacyjsl.co.nz	78 Vincent Street Howick, 2014	
Juliet Avenue Pharmacy	5342206	Juliet.ave.pharmacy@outlook.co.nz	59 Juliet Ave, Howick, 2014	
PHARMACIES: FRANKLIN	AREA			
Pharmacy	Phone number	Email address	Physical and postal address	
Pukekohe Unichem Pharmacy	092387690	dispensary@unichempukekohe.co.nz	PO Box 129 Pukekohe 16 West Street Pukekohe	
Tuakau Unichem Pharmacy	092368014	Tuakaudispensary@gmail.com	PO Box 14 Tuakau 51 George Street.	
Unichem Waiuku 092359307		Waiuku.dispensary@unichem.co.nz	PO Box 187 Waiuku 40 Queen Street.	

Discharge Prescriptions

- Amount of medication to be delivered over 24 hours written together on CD prescription
- Delivery via continuous subcutaneous infusion OR via CSCI OR via syringe driver
- When required (PRN) CD & non-CD medication for breakthrough symptoms
- The number of syringes/ampoules dispensed each time is determined by the number of doses the patient is using a day
- Some examples...

North Share Hospice Hibiscus Coast Hospice		macy Use Onl Item Count
7 Shea Terrace, 2A John Dee Crescent, Red Beach Phone (09) 486 1688 Phone (09) 421 9180 PLEASE CIRCLE 7 Shea Terrace, 2A John Dee Crescent, Red Beach Phone (09) 421 9180 Fax (09) 426 7506		
A4 (Adult - over 18 years) Dr Caring		
14. (Junior – 13 to 17 years) Prescriber's Name		
NS (Not subsidised) XXXX Co		
Name of Patient	STON Phu	
B Well MRS MISS MS (Circle One)	Pha	macy Sump
full Residential Address of Patient. Combad. Check	1	1,5
14 Symptom Control Street		
Auckland		
Date of Birth Period mandatory// NHI Number Quantity	Disp.	Phirmacy Sticker
"x Midazolam 2.5mg prefilled surme	fst	
	2nd	
2.5 mg up to every HOUR when leadined		
for restlessness distress or respiratory	3rd	
for restlessness, distress or respiratory	3rd 1st	
** Midazolam 2.5mg prefiled syring 2.5mg up to every Hour when required for restlessness, distress or respiratory "x distress mite: 8 cur inner + 1 repeat		
mite: 8 syringes + 1 repeat	1st 2nd 3rd	
mite: 8 syringes + 1 repeat	1st 2nd 3rd	
mite: 8 syringes + 1 repeat	1st 2nd 3rd	
mite: 8 syringes + 1 repeat	1st 2nd 3rd	
mite: 8 syringes + 1 repeat	1st 2nd 3rd	
mite: 8 syringes + 1 repeat	1st 2nd 3rd	
2.5mg up to every Hour when leadined for restlements, distress or respiratory "x distress mite: 8 syringes + 1 repeat Levomepromazine 25mg prefilled syring 25mg up to every Two bours when required for delirium, nausea + vomiting "mite: 8 syringes + 1 repeat."	1st 2nd 3rd	

H 572 481246 Service of the servic MINISTRY OF HEALT PHARMACY STAMP. Circle Y J A P 2 Prencription Date: 10 7 7 , 25
Patient Mr B Well Van 19 48C 123 Aget broder 12 year Maximum TWO items per form please Aumonian need Morphine 20mg Midazolam 15mg via CSCI over 24 hours Morphine 2.5mg Q1 hour Practitioner's Signature: XXXX Please use rubber stamp on all copies Registration No Practitioner's Dr. Coring Address Harbaur Hospike North Shore 7 Shea Tee, Auckland PHARMACY COPY

he writing by and/ording "not greatly substitution"

XXXXSignature of Prescriber

Date 10 7 25

(PRINT AND SEND)

MEDICAL-IN-CONFIDENCE

North Shore Hospice 7 Shea Terrace Takapuna 0522 Phone #: 09 486 1688





28KW2K8CG9KJRKV2Q7

morphine sulfate 10 mg/mL injection, ampoule

Direction: 20mg , Syringe Driver - 24 Hour

Route: (SC) Subcut Supply: 2 days Quantity: 2 syringe

Indication and instructions: pain

levomepromazine 25 mg/mL injection

Direction: 100mg , Syringe Driver - 24 Hour

Route: (SC) Subcut Supply: 2 days Quantity: 2 syringe

Indication and Instructions: delirium

midazolam 15 mg/3 mL injection

Direction: 15mg , Syringe Driver - 24 Hour

Route: (SC) Subcut Supply: 2 days Quantity: 2 syringe

Indication and Instructions: restlessness



Direction 2.5 mg Hourly as needed. Route (SC) Subrut-Supply: 2 days: Quantity & syrings and I repeats Indicative and Instructions: pain





(PRINT AND SEND)

med, more





midazolam 15 mg/3 mt injection

Direction: 2.5 mg Hurrly as revoked: Novie: (SC) Subject Supply: 2 mays: Quantity: 8 syringe and 3 repeats Indication and Instructions: restressment, Methods, or respiratory distract

levomepromazine 25 mg/mL injection

Orection 25 mg (L2H as needed). Route: (SC) Subcuit Tupply: 2 days Quantity: It surings and I repeats: Indication and Instructions: delinion, navera, comiling

Discharge Prescriptions

 Regions with aseptic dispensing contracts = prefilled syringes

o Auckland pharmacies providing this service can be found on the

Community Health Pathways:

https://aucklandregion.communityhealthpathways.org/files/Resources/SyringeDrivers-PharmaciesinAucklandRegion.pdf

• Regions without aseptic dispensing contracts =

ampoules only

• Send prescription to the pharmacy the day before discharge so medication can be ordered

• Contact pharmacy to confirm they can fill the order & ensure any changes to discharge plan are communicated

Pharmacies with an Aseptic Service Contract (able to make pre-filled syringes)											
Name	Region	Address		Phone	Fax	Email (for prescriptions)				
Grafton Pharmacy	CENTRAL	29 Park Road, Graf	ton	307 1330	307 1329	disp@graftonrx.co.nz					
Westmere Pharmacy	CENTRAL	156 Garnet Road, Wes	stmere	378 6027	376 5900	prescriptions@	westmerepharmacy.co.nz				
Walls and Roche Pharmacy	CENTRAL	792 Manukau Road, Ro	yal Oak	625 7488	625 7691	scripts@wallsandroche.co.nz					
Eastmed Pharmacy	CENTRAL	188 St Heliers Bay Road,	St Heliers	575 9208	575 9479	dispensary@	eastmedpharmacy.co.nz				
Cox's 7 Day Pharmacy	CENTRAL	2 Mayfair Plc & CNR Line Roa	d, Glen Innes	528 5117	528 9134	coxsph	narmacy@totem.nz				
Glenavon Pharmacy	CENTRAL	268 Blockhouse Bay Road, Bl	ockhouse Bay	828 7282	828 7282	glenavo	n@kiwichemist.co.nz				
New Windsor Pharmacy	CENTRAL	275 New Windsor Road, Ne	ew Windsor	627 9833	627 9872	new.wp	harmacy@gmail.com				
The Medication Management Hub	CENTRAL	382 Manukau Road, E	psom	281 3099	281 3103	thehub@p	pharmacyservices.co.nz				
3 Kings Plaza Pharmacy	CENTRAL	536 Mount Albert Road, 1	Unichem Papa	toeote Ph	armacy	SOUTH	63 St George Street, Papa	toetoe 278 76	13 278 7615	unichem@papatoetoepharmacy.co.nz	
Unichem Neill's Pharmacy	CENTRAL	295 Penrose Road, Mt V	Life Pharmacy Pharmacy)	Papakura	(Guys	SOUTH	Roselands Shopping Centre, South Road, Papaku	1298 50	15 298 4184	dispensary@guyspharmacy.co.nz	
Unichem Grey Lynn Pharmacy	CENTRAL	580 Great North Road, (onte de la companya d	22420 00000					
Healthcare Pharmacy Rosedale	NORTH	17/94 Rosedale Road, I	Manurewa Medical Centre Pharmacy		y SOUTH	157 Great South Road, Ma	nurewa 266 90	44 267 4704	manurewamedpharmacy@gmail.com		
Pharmacy on Shakespeare Ltd	NORTH	Ground Floor, 213 Shakes	Juliet Ave Pharmacy		SOUTH	59 Juliet Avenue, How	vick 534 22	06 534 7914	juliet.ave.pharmacy@outlook.co.nz		
That macy on Shakespeare Eta	NONTH	Takapuna	Unichem Pukekohe Pharmacy		SOUTH -	16 West Street, Pukek	ohe 238 76	90 238 7603	dispensary@unichempukekohe.co.nz		
Birkdale Pharmacy	NORTH	164 Birkdale Road, B			03	FRANKLIN SOUTH -	and the second second second				
Northcross Pharmacy	NORTH	855 East Coast Road, No	Unichem Tuak	au Pharma	асу	FRANKLIN	51 George Street, Tua	kau 236 80	14 236 9603	tuakaudispensary@gmail.com	
Milford Nutritional Pharmacy	NORTH	2/119 Kitchener Road,	Unichem Tuakau Pharmacy		SOUTH -	// 24244/NY NY NY NAVONANA NY EGYL					
Unichem Milford Pharmacy	NORTH	174a Kitchener Road,	Unichem Wait	uku Pharm	acy	FRANKLIN	40 Queen Street, Wai	uku 235 93	07 237 0054	waiuku.dispensary@unichem.co.nz	
Unichem Browns Bay Pharmacy	NORTH	66 Clyde Road, Brow	Unichem Golf	Road Phar	macy	WEST	174 Golf Road, Titira	ngi 817 70	53 817 3981	golfroadpharmacy@gmail.com	
Unichem Torbay Pharmacy	NORTH	1040 Beach Road, T	Allens Village	Pharmacy		WEST	Kumeu Village, 88 Main Roa	d, Kumeu 412 83	89 412 9186	allensvillage@live.com	
Harts Pharmacy Ltd	NORTH	27-35 Queen Street, W.	Unichem All S	easons Pha	armacy	WEST	288 Te Atatu Rd, Te Atatu	South 834 30	67 834 7741	allseasonspharmacy@xtra.co.nz	
Unichem Northern Clinic Pharmacy	NORTH	212 Wairau Rd, Waira	Unichem Hele			WEST	50 Commercial Road, Hel	opsville 420.99	61 420 7200	unichemhelensvillepharmacy@outlook.co.nz	
Life Pharmacy Orewa	NORTH	8 Tamariki Ave, Or	Oniciem neie	nsville Pha	ппасу	WEST	50 Commercial Road, Hei	ensville 420 86	01 420 7390	unichemneiensvillepharmacy@outlook.co.nz	
Unichem Manly Pharmacy	NORTH	53B Rawhiti Road, N	Unichem Mas	sey Pharm	асу	WEST	396 Don Buck Road, Ma	assey 833 72	39 833 7235	Rx@masseyunichem.co.nz	
Unichem John Savory Pharmacy	SOUTH	78 Vincent Street, H	Unichem Peni	nsula Phar	macy	WEST	550 Te Atatu Road, Te Atatu	Peninsula 834 63	03 834 6702	dispensary@mypharmacy.co.nz	
			Waimauku Vil	lage Pharn	nacy	WEST	8 Waimauku Station Road, V	Vaimauku 411 96	66 411 9674	prescriptions@waimaukupharmacy.co.nz	
			Westgate Pha	rmacy		WEST	Westgate Shopping Centre, 1 Drive, Westgate	L-5 Fernhill 831 02	56 831 0257	pharmacist@westgatepharmacy.co.nz	
			Unichem Hobsonville Pharmacy		WEST	124 Hobsonville Road, Hob	osonville 416 82	77 416 8979	pharmacist@hobsonvillepharmacy.co.nz		
			Titirangi Pharmacy			WEST	408 Titirangi Road, Titir	rangi 817 76	58 817 6087	titirangipharmacy@gmail.com	
			Chemist Ware	house We	stgate	WEST	32 Maki St, Westgat	te 941 49	05 281 2391	westgate2@chemistwarehouse.co.nz	

Consumables

Alcohol wipes

Flushes

• Replacement lines & extension sets

o BD Saf-T-Intima





Patient & family/carer(s) counselling

Need to cover the following:

- Where to collect prescriptions from
- How often will medication need to be collected (prefilled syringes have a 3 day expiry)
- How to store prefilled subcutaneous syringes
- How to obtain new prescriptions
- Where to obtain replacement consumables
- Confirm patient / family carer understands the indication(s) for each syringe type
 - Yellow Card/ Medication Card
- Explain where / how administrations are to be recorded
- Who to contact if they have any problems / concerns





Te Kahu Pairuri mai i Takarunga ki Te Hana

Community CSCI Medication Administration Chart

Allergies / Adverse Drug Reactions		No □	Particular Property Constitution of the Consti	
Known Allergies /Re MediMap	eactions checked on	0	Patient Name: Fix potient label NW:	
Known Allergies /Re with patient	eactions confirmed	0	DOB:	
Initials:	Date:	170		

CSCI ADMINISTRATION

		 	 	-
Date:				
Time				
Battery %:				
Rate:				
Site:				
Initials:				
Date:	_			
Time:	_	 		-
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ay attention				
ilis—sve				
Battery %:				
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Site:				
Initials:				





Community Regular / As Needed Subcut Medication Administration Chart

Allergies / Adverse E	Drug Reactions	No 🗆	Autorities Townstate
Known Allergies /Re MediMap	actions checked on	0	Patient Name: Fix potient label Nait:
Known Allergies /Re with patient	actions confirmed		DOB:
Initials:	Date:	700	lo-

Medication	Date	Time	Dose	Sign	Date	Time	Dose	Sign
Indication								
Medication	Date	Time	Dose	Sign	Date	Time	Dose	Sigr
-7								-
Indication								
Medication	Date	Time	Dose	Sign	Date	Time	Dose	Sign
Indication								
Medication	Date	Time	Dose	Sign	Date	Time	Dose	Sign
Indication								
			<u></u>	9		6		

Medication	Date	Time	Dose	Sign	Date	Time	Dose	Sign
			200	300			2000	307
Indication								

Resources

- Hospice New Zealand website:
 - list of Hospice's around the country
 - o Te Ara Whakapiri principles & guidance for last days of life
 - ANZSPM Aotearoa Specialist Adult Palliative Care Guidelines (2023)
 - Syringe Driver Compatibility Chart
 - Te Puka Manaaki Pairuri o Aotearoa Putanga Tuatahi (The Pallitive Care Handbook New Zealand First Edition)
- BPAC Palliative Care suite of articles (2023) [https://bpac.org.nz/category.aspx?CategoryId=26]
- Community Health Pathways Auckland region
- Palliative Care Formulary [PCF] (Subscription required access through Medicines Complete)
- PallCare Matters [https://www.pallcare.info/index.php]
- Scottish Palliative Care Guidelines [https://rightdecisions.scot.nhs.uk/scottish-palliative-care-guidelines/]
- MoH (2009) Guidelines for Syringe Driver Management in Palliative Care in NZ [https://www.tewhatuora.govt.nz/assets/Publications/Palliative/syringe-guidelines-jul09.pdf]

